LOTS

software release notes (version 3.7.2)

This document describes the changes in the LOTS 3.7.2 release. Please read this document carefully and keep it in a safe place as you may wish to refer to it later.

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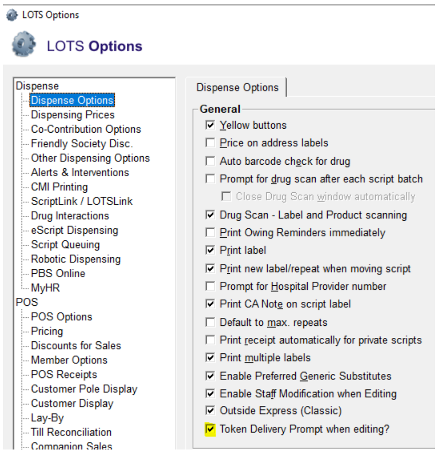
Patients Mobile Number- Script Screen

When dispensing a script, the patient's mobile number is now listed under their address. This feature can be useful when entering a mobile number into the token delivery prompt. We strongly recommend that you first confirm with the patient that their mobile number is correct, and their details are up to date.

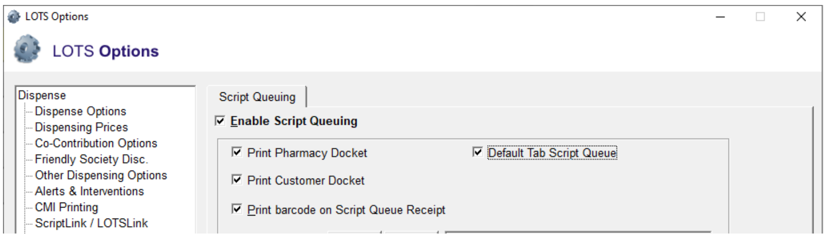
Token Delivery Prompt – Editing Option

We now provide an option to disable the Token Delivery Prompt when editing a script. By default, this option is enabled, which means that the prompt will still appear after editing. To disable this option, navigate to LOTS Options and deselect the "Token Delivery Prompt when editing" option.



Default Tab when using Script Queue

LOT POS now provides an option to determine which tab the user is returned to in Dispense when the Script Queue function is enabled.

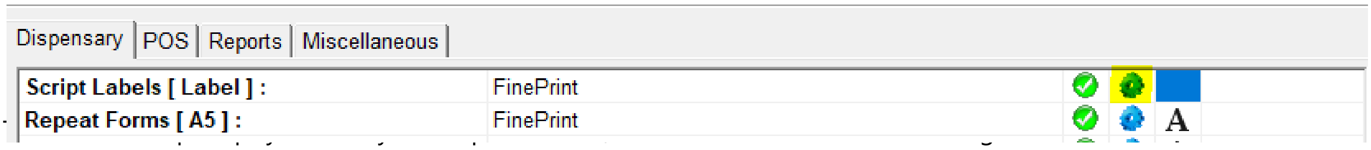


By default, this option is selected, meaning that the behavior is unchanged, and focus after dispensing will always return the user to the Script Queue tab.

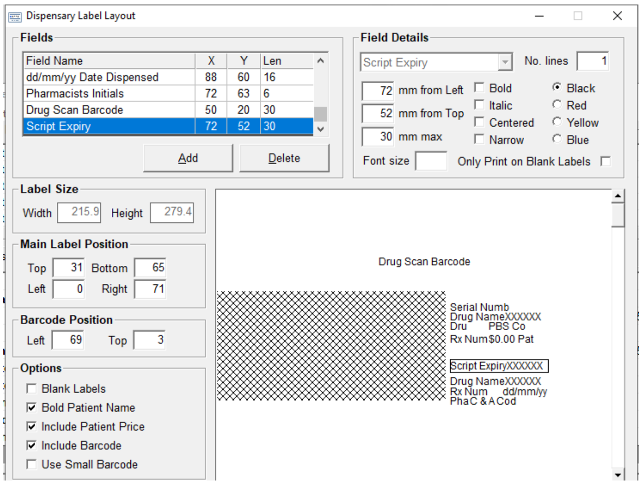
Deselecting this option though, will provide a workflow where the user will be returned to the Today's Script tab rather than the Script Queue tab after dispensing or editing a script.

Script Expiry Date printed on Dispense Label

Users can now print the expiry date of scripts on the dispense label. To configure this, navigate to Printer Setup > Script Labels cog. This will open the Dispensary Label Layout module.



Details dropdown. From there, select the Script Expiry option. Enter the coordinates for the location on your label and select Ok. For reference, please see the example below.



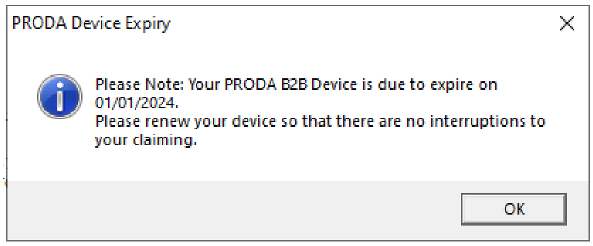
Automatically create a new Prescriber

The dispense process has been updated to automatically create a new Prescriber when dispensing an electronic script, provided that the electronic scripts payload contains all the necessary information. This change simplifies the dispense process by eliminating the need to create the prescriber during dispensing.

PRODA – B2B Device Expiry

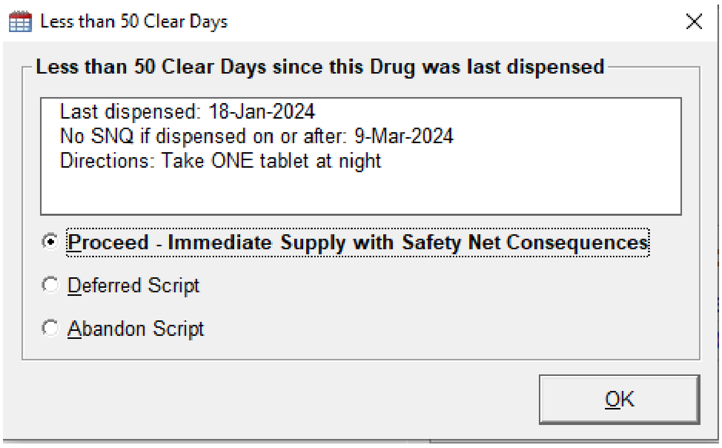
A prompt will now appear when opening the Dispense Module on any Master or Slave if the PRODA B2B Device is withing 14 days of expiring.

This prompt will appear on opening Dispense, once per PC, per day until the B2B Device has been renewed.



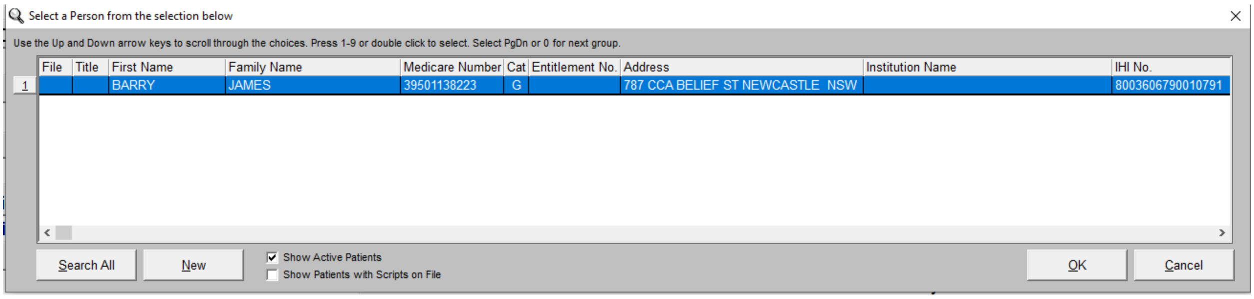
Dispense – Immediate Supply Prompt

The Immediate Supply/Clear Days prompt now contains the date when the item is again eligible to be dispensed and will contribute to the Patients Safety Net



Dispense – Patient Search Window

The width of the Patient Search Window has been increased so that it displays the IHI Number in full, if present.



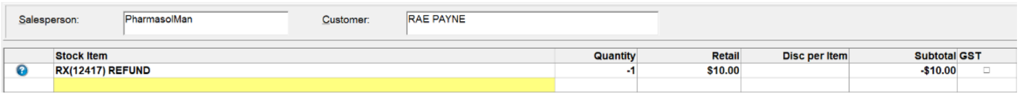
Script Link Refunds

Refund transactions can now be sent to POS via Script Link!

This is an optional function and is set by default – To disable/enable this function please navigate to:

LOTS Options> POS Options> Enable Script Link Refund

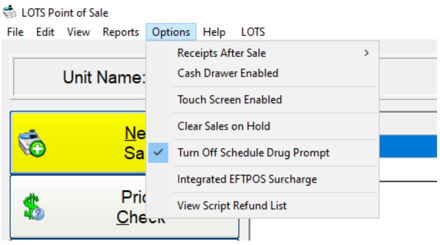
With this functionality enabled, and you edit the price of a script that has already been sold through POS using Script Link, a refund transaction for the adjusted amount will be sent back to the POS via Script Link.

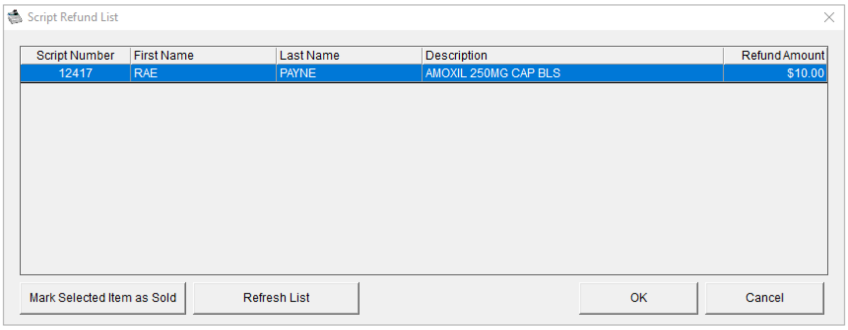


To support this functionality, we have also created new Script Refund List to help manage these transactions.

This list is accessible from Options in POS.

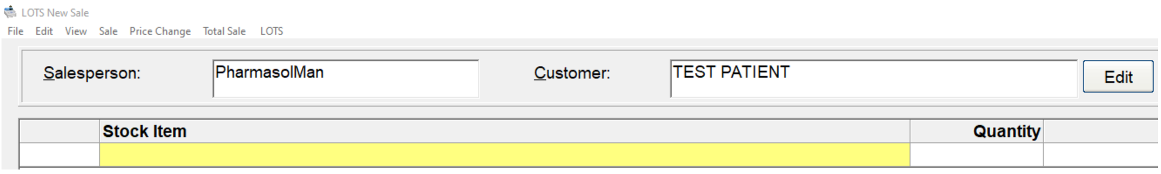
Selecting the View Script Refund List produces a list of waiting refund transactions, where any unwanted transactions can be marked as sold. Marking the transactions as sold will prevent them from being added to the sale transaction the next time Script Link is triggered for that customer.





Corum Clear Dispense to LOTS POS: Displaying the Patient Name in POS

When a script is added to the sale using the Script Link function in LOTS POS, the patient's name will be displayed and populated in the Customer field.



POS- Integrated EFTPOS Surcharge – Allow Surcharge Private and Under-Co Scripts

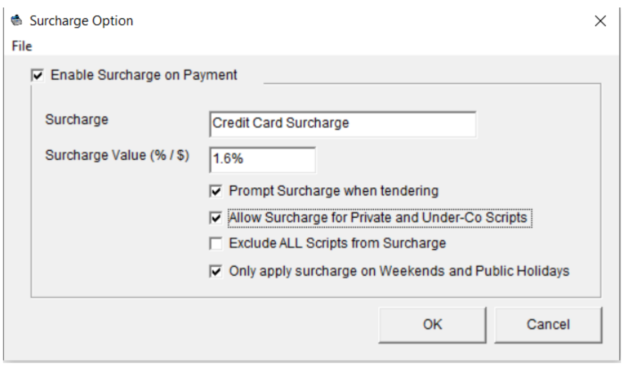
This new option if selected, will only apply the surcharge to Script items that are Private or Under-Co as neither of these script categories have an associated Government Recovery. Any script that contains a government recovery will be excluded from the surcharge.

If de-selected the surcharge will continue to apply to all items including claimable scripts if they are within the sale.

POS – Integrated EFTPOS Surcharge – Weekends & Public Holidays

We have created a new Surcharge option so that a surcharge can be set to only apply on Weekends (Saturday & Sunday's) and on Public Holidays.

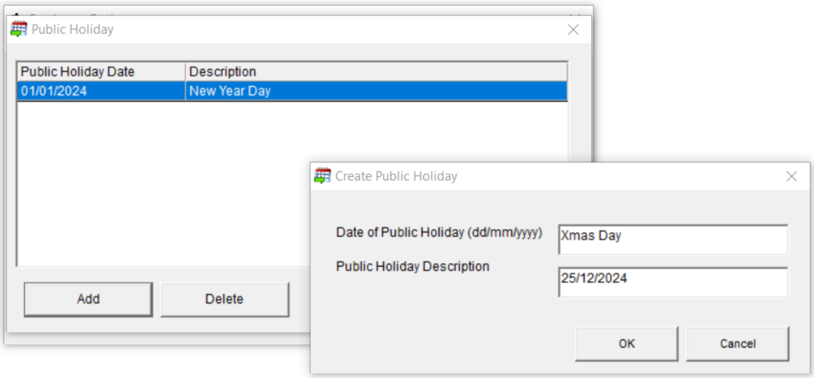
Please Note: Public Holidays are defined by the User and need to be created manually.



How to create a Public Holiday

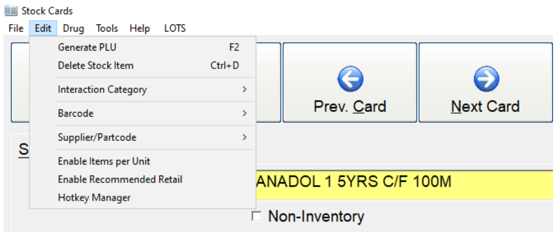
Select the File Menu> View Public Holidays> select the Add Button.

Enter the Date of the Public Holiday followed by the Public Holiday Description and select OK.

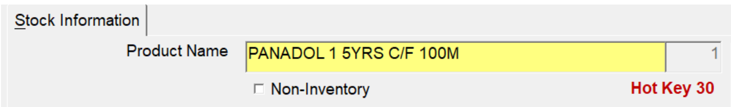


Hot Key Manager

POS now has a new module called Hotkey Manager, which is in the Stock Cards menu. This module allows you to assign an item to a hotkey and maintain it.



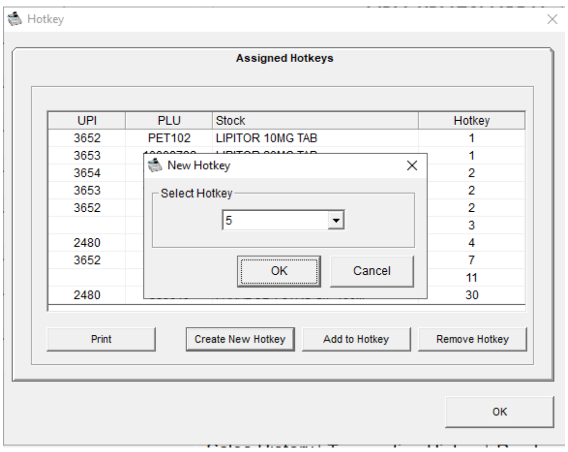
The old dropdown from the Stock Card has been replaced with a label that displays the hot key assigned to the stock item.



To assign an item to a hot key, open the Hotkey Manager from the Stock Cards menu. A grid will display all items that are already assigned to a hot key.

To create a new hot key, select the Create New HotKey button. When you select this button, the stock item that you have open will be the stock item you are assigning to the hotkey.

Select the desired hot key and click OK. You should now see this item listed in the grid of assigned hot keys.



Adding Multiple Items to a Single Hot Key

You can now add multiple items to a single hot key by using the Add to Hot Key button.

This feature allows you to add the stock item you have open to an existing assigned hot key, which can be particularly useful when selling companion items through POS.

To remove the selected item from a hot key, select the Remove Hot Key button.

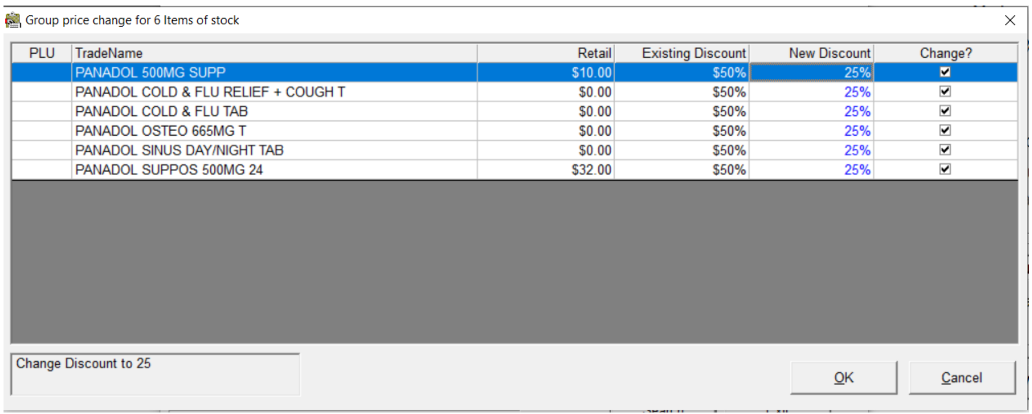
Group Price Changes – Stock Card Discount

A new condition has been added to the Group Price Changes module so that the Stock Card Discount can be edited in bulk.

Please Note: That this function can only apply a percentage discount to the Stock Card.

Select the Group of Items you would like to bulk update by selecting a filter from the Search Criteria. Next, select the new Change Discount option and define your new percentage discount – Select Search

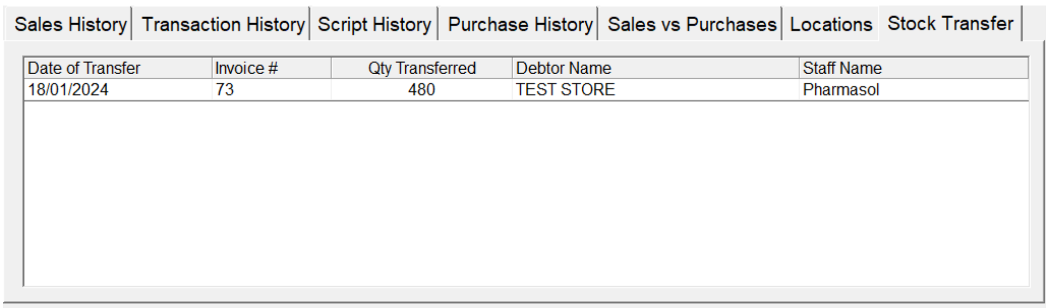
The following window will appear displaying the changes – You can de-select the Change option if you do not wish to apply the change to all items.



PLU	TradeName	Retail	Existing Discount	New Discount	Change?
	PANADOL 500MG SUPP	$10.00	$50%	25%	☑
	PANADOL COLD & FLU RELIEF + COUGH T	$0.00	$50%	25%	☑
	PANADOL COLD & FLU TAB	$0.00	$50%	25%	☑
	PANADOL OSTEO 665MG T	$0.00	$50%	25%	☑
	PANADOL SINUS DAY/NIGHT TAB	$0.00	$50%	25%	☑
	PANADOL SUPPOS 500MG 24	$32.00	$50%	25%	☑

Stock Cards – Stock Transfer Information

A new tab in Stock Cards called "Stock Transfer" will now display relevant details for any Stock Transfers done for the specified item.



Date of Transfer	Invoice #	Qty Transferred	Debtor Name	Staff Name
18/01/2024	73	480	TEST STORE	Pharmasol

Stock Cards – Transaction History

A new Tab in Stock Cards called “Transaction History” will now display sales transaction data for the associated item. We have included the Sale ID so that the receipts can be easily reproduced in POS, if ever required.

Sales History | Transaction History | Script History | Purchase History | Sales vs Purchases | Locations | Stock Transfer

Date Sold	Staff Name	Sale Id	Qty	Retail	Discount	Subtotal	PaymentType
01/12/2023	Pharmasol	60	1	$10.00		$10.00	EFTPOS
01/12/2023	Pharmasol	52	1	$10.00		$10.00	EFTPOS
23/11/2023	Pharmasol	51	1	$10.00		$10.00	EFTPOS
23/11/2023	Pharmasol	50	1	$10.00		$10.00	EFTPOS
23/11/2023	Pharmasol	49	1	$10.00		$10.00	EFTPOS
23/11/2023	Pharmasol	48	1	$10.00		$10.00	EFTPOS
22/11/2023	Pharmasol	44	1	$10.00		$10.00	EFTPOS
22/11/2023	Pharmasol	42	1	$10.00		$10.00	EFTPOS
22/11/2023	Pharmasol	41	1	$10.00		$10.00	EFTPOS
22/11/2023	Pharmasol	40	1	$10.00		$10.00	EFTPOS

Stock Cards – Script History

A new Tab in Stock cards called “Script History” now displays relevant details relating to scripts dispensed for the associated item.

The Transaction column will list if the associated script has been sold, or is pending being sold through POS.

Sales History | Transaction History | Script History | Purchase History | Sales vs Purchases | Locations | Stock Transfer

Date Dispensed	Staff Name	Script Number	Quantity	Patient Contribution	Transaction	Sale Id
18/01/2024	Pharmasol	10653	60	$35.25	Pending Transaction	
17/01/2024	Pharmasol	10652	60	$19.35	Pending Transaction	

Order Item Detail Report

The Order Item Detail report now has calculated columns so that users can see the total qty, and total values for List, Real and Retail costs.

Order Item Detail Report

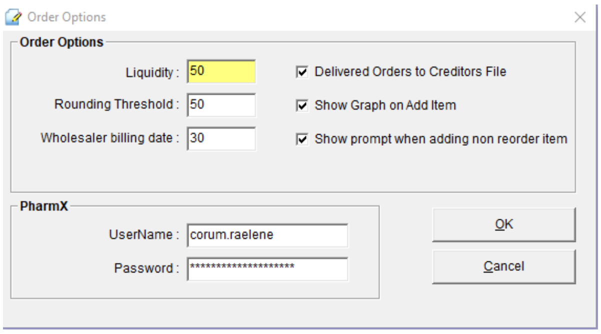
SUREFIRE-PHARMASOL
120 SUSSEX STREET
SYDNEY
NSW 2000

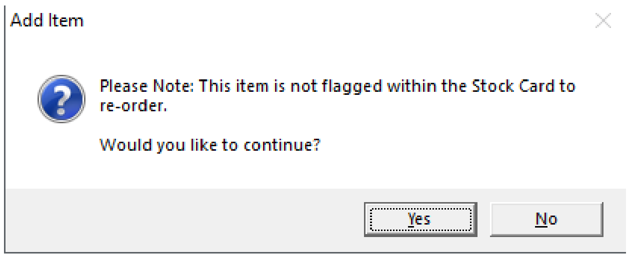
Order Date	Order No	PLU	Item	Qty	List Cost	Real Cost	Retail	Supplier
03/07/23	289		ASPEN METHADONE LIQ 5MG/ML 1L	50	$33.20	$0.00	$0.00	Faulding
13/07/23	293	12345678	RAE PRODUCT	10	$3.00	$3.00	$6.00	CENTRAL HOSPITAL SUPPLIES
13/07/23	292	12345678	RAE PRODUCT	10	$3.00	$3.00	$6.00	CENTRAL HOSPITAL SUPPLIES
13/07/23	291	12345678	RAE PRODUCT	10	$3.00	$3.00	$6.00	CENTRAL HOSPITAL SUPPLIES
13/07/23	290	12345678	RAE PRODUCT	10	$3.00	$3.00	$6.00	CENTRAL HOSPITAL SUPPLIES
			Total	**90**	**$45.20**	**$12.00**	**$24.00**	

Orders – Prompt when adding an item marked for No Re-Order

A new option can be found in Orders> TOOLS> Options> Order Options called “Show prompt when adding non reorder item”.

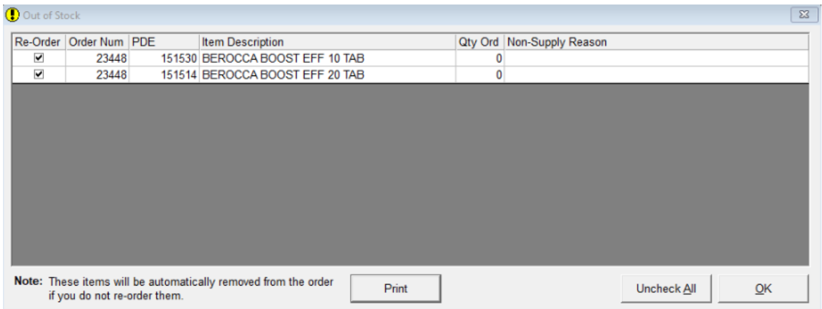
Selecting this option will produce a prompt if the user manually adds an item to an Order that is not been marked in the Stock card, as Re-Order.





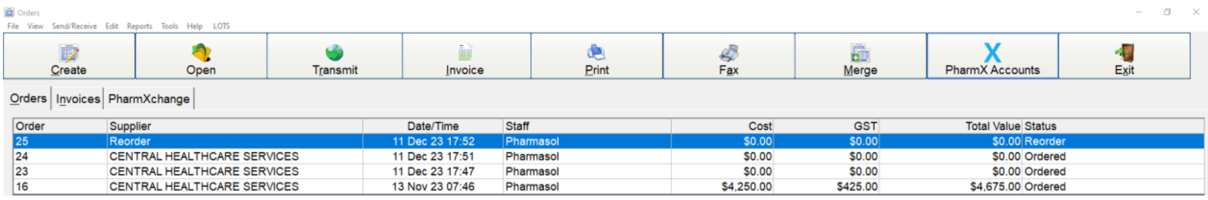
Orders – OOS Window

We have made the OOS (Out of Stock) window larger to assist with displaying the Non-Supply Reason in full, if present. Also added is a new Print button which allows the user to print the list of OOS items.

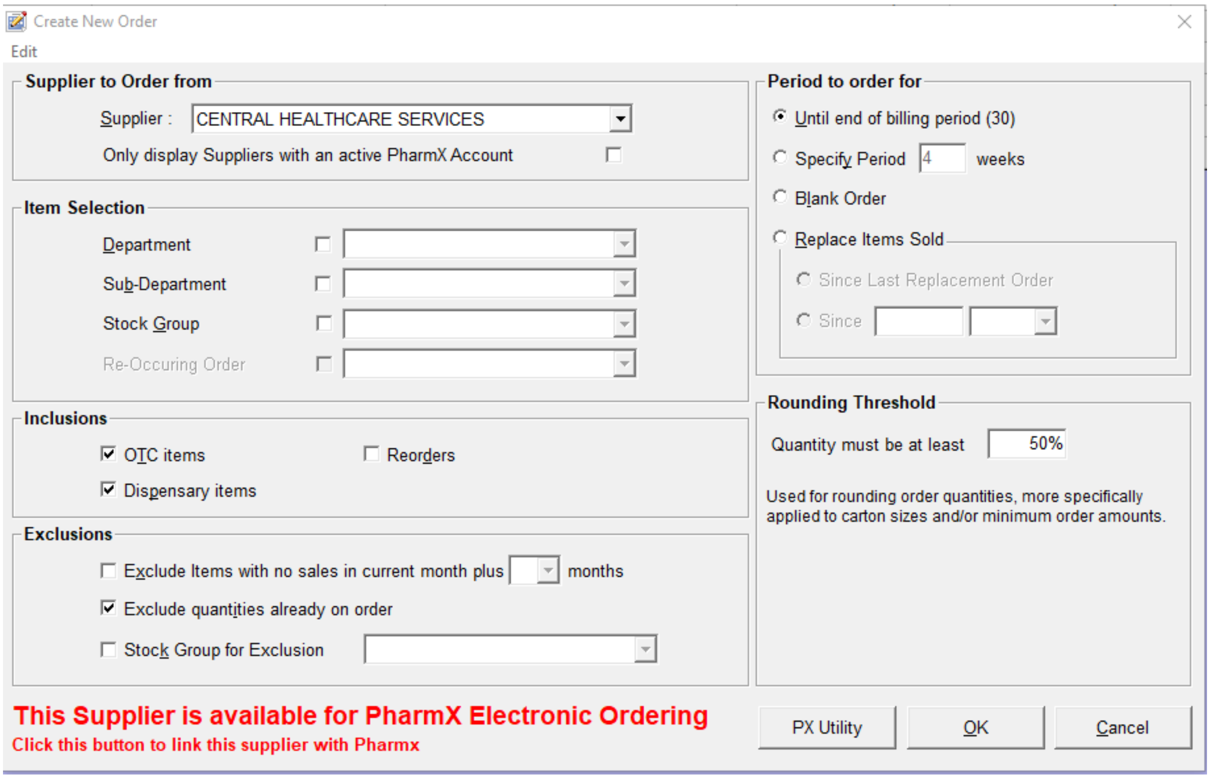


Orders – PharmX Accounts

A new large button has been introduced to the Orders Screen so that Users can easily launch the PharmX Sign-Up Utility. This utility is where users can create PharmX Account requests and amongst other things, they can also view their current accounts and account statuses.



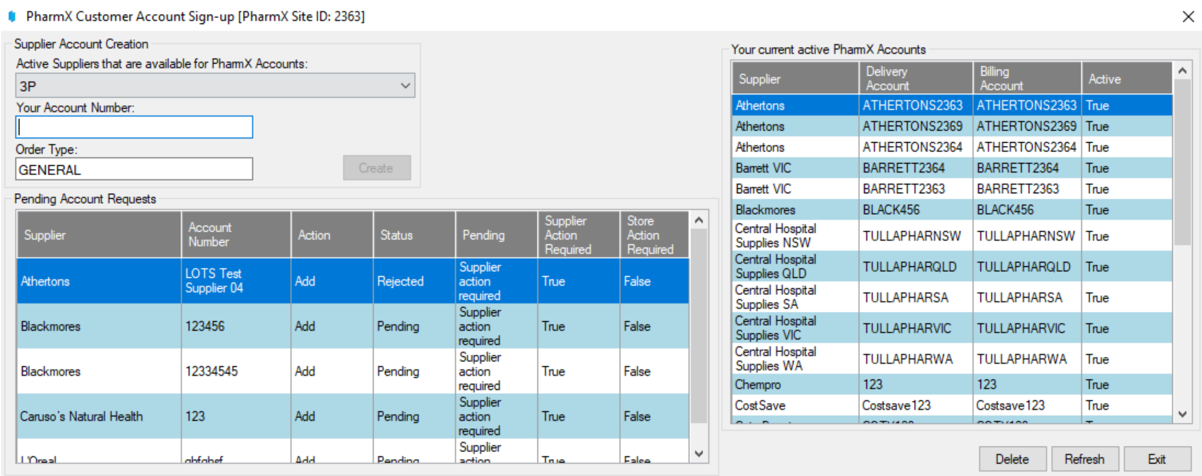
When creating an Order for a Supplier that is not currently set-up for electronic ordering, we will now provide you with direct access to the PharmX Signup Utility where you can easily link the supplier with PharmX. The process is easy, all you need is your supplier account number!



Simply launce the signup utility, select the active supplier from the drop-down menu and enter your account number!

Selecting the Create button will send the linking request through to PharmX for approval. Approving this request may take up to 24 hours and once approved, you will receive a small prompt when you open your Orders module, alerting you that you are now linked and can order electronically for that supplier.

Sending your order electronically will save you time and greatly support your ordering efficiencies.



Debtors Automatic Rollover – Updated Options

The options for the Automatic rollover function have been improved to be more intuitive.

- Automatic rollover – Occurring on the 1st of the month.

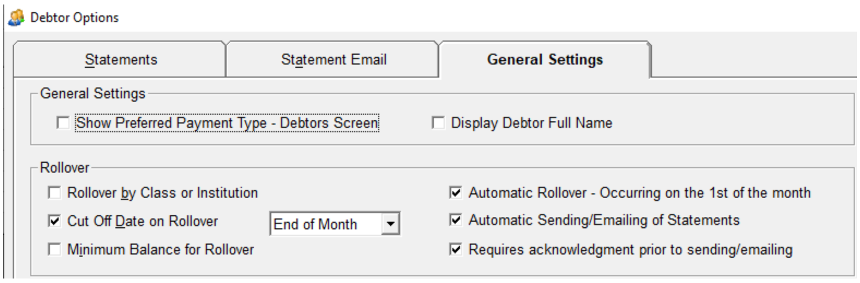
  This option is the option that enables the function. If only this option is selected, the rollover will occur automatically but sending the statements will still require user intervention.

- Automatic Sending/Emailing of Statements

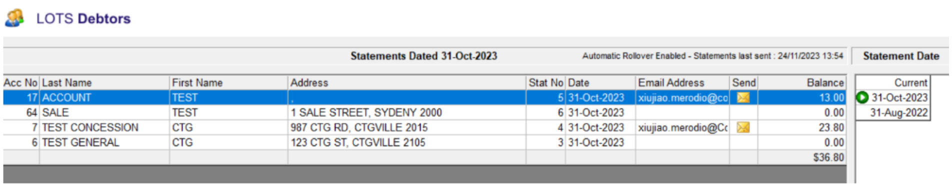
  When this option is selected, after the automatic rollover, they statements will be automatically sent. This means that the user will not receive any notifications/popups, and the sending of the statements will be fully automatic.

- Requires acknowledgment prior to sending/emailing.

  When this option is set, the rollover will still occur automatically, the statements will automatically be generated but the user will be provided with a prompt that they need to acknowledge before the statements are sent.



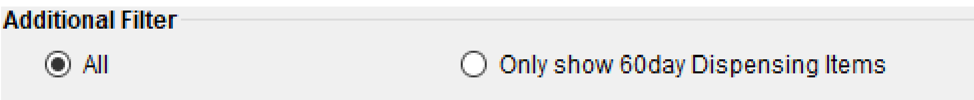
A new indicator will now be displayed when the Automatic Rollover is enabled – This indicator will also display the date and time when the statements have been sent.



Dispense Statistics Report – 60 Day Items

The LOTS Dispense Statistics report can now produce data relating to 60 Day Dispensing Items.

An additional filter section has been added so that you can limit the report to only display data for items dispensed under the 60 Day Dispensing rules. These items are the PBS listed items that contain the 60 Day dispensing PBS Code and 50 Day Safety net interval flag.



Bug Fixes and other program changes

- A rounding issue that caused residual cents to remain as a balance in LOTS Institution accounts after rolling over has been resolved.
- The Print Script Owing Reminder has been updated to only print the reminder, instead of setting the script to owing.
- The Outside Repeat checkbox for ETP 2 dispensing has been disabled. If the ETP2 item is an Outside Repeat, the payload will carry this flag and select the option automatically.
- An issue was identified where the S100 pricing markup was not being displayed for DrugTypeCode = HB. This issue has been resolved, and the correct markup is now reflected in the pricing structure.
- An intermittent issue was identified where the PBS status was not being displayed for Other Resubmitted Scripts. This issue has been resolved, and the status is now displayed as expected.
- We have resolved an issue where an error was produced if a backslash was used when entering a Medicare number. This error is no longer produced.
- An issue was identified where the Check Off for an Outside Repeat was displaying an incorrect previous date of supply. This issue has been resolved, and the correct value is now being displayed.
- Dispensing an eScript displays the Immediate supply prompt for 60day dispensing PBS Code when the old 30day PBS Code was dispensed 30 days ago. This has now been resolved.
- Now when dispensing an Outside Electronic Repeat, the Outside Repeat (F3) option will become locked. This is to ensure that the outside repeat elements remain correct.
- A prompt was appearing to charge to account when the patient did not have an account. This has been resolved.
- An Authority Number can now be added to the medication chart form for items that are dispensed under the eNRMC trial. Please note: 3.7.2 is NOT yet 3.0.1 conformant.